# CUSTOMER INFORMATION

It is very important to us at Wilson Vale that we use high quality food in our day-to-day operation. The following information is to assist you in the food choices that you make.

## LABELLING

We are not legally required to label every item, as members of our catering team are available during service to supply you with relevant information when asked. We label all of our pre-packed sandwiches, pre-packed salads etc with the product thus highlighting the key ingredients, advice to 'consume on day of purchase' as a use by date and any of the 14 recognised allergens.

#### **ALLERGENS**

Certain foods that we purchase can contain ingredients that some customers are or may be allergic to:

Nuts e.g. almonds, hazelnuts, walnuts, brazil nuts, pecans, pistachio and macadamia nuts

Egg and milk

Peanuts

Crustaceans including prawns, crabs and lobsters

Fish

Sesame seeds

Cereals containing gluten including wheat, rye, barley and oats

Soya

Celery

Mustard

Sulphur dioxide and sulphites which are preservatives used in some foods and drinks

## **ADDITIVES**

We do not add chemical additives and preservatives to the food that we produce on site. However, complete food items that are brought in or base ingredients may contain them. We are only able to provide information that is available to us on the packaging and cannot be held responsible for any misinformation that manufacturers supply to Wilson Vale.

### **GM FOODS**

It is our policy not to purchase food made from Genetically Modified food. On an annual basis, we ask all suppliers to confirm that food supplied to us contains no GM ingredients. We are only able to provide information that is available to us on the packaging and cannot be held responsible for any misinformation that manufacturers supply to Wilson Vale.

If you require any information on the above, in relation to the food on offer on a daily basis, please ask a member of staff who will be happy to advise you of key ingredients, additive contents, and allergen information.

Carolyne Vale

Andrew Wilson

September 2015

Carolyne Vale

